

The following General Terms and Conditions apply:

Applicability

The following General Terms and Conditions apply to all orders made at this website. All the products on this website are sold by the Christoph Merian Verlag, St. Alban-Vorstadt 12, 4002 Basel; hereafter called Publisher. The only exceptions are orders from resellers that are processed by the publisher.

Price

Subject to price changes, errors and processing mistakes. In the case of orders, the prices are those valid on the day of despatch and include VAT. The prices given in Swiss Francs (CHF) are recommended retail prices. The prices given in Euros (EUR) are valid retail prices binding for Germany and Austria. Excluded from this are audiobook which are not subject to price maintenance. The prices in CHF are used for orders with an invoice and/or delivery address in Switzerland and Lichtenstein. The prices in EUR are valid for orders with an invoice and/or delivery address in all other countries.

Terms of shipment

We will deliver the ordered titles without delay to the address given. We reserve the right to carry out your order only to the extent that the products are actually available in our warehouse. Should a title not be available you will be notified.

Shipping and handling books and audiobooks:

Switzerland / Germany / Austria CHF 5 / EUR 3; free of charge with order exceeding CHF 30 / EUR 25

The rest of Europe CHF 15 / EUR 10

Worldwide CHF 30 / EUR 20

The shipping and handling charges are calculated depending on the delivery area. **The total amount of the invoice including shipping and handling charges will be shown before you send off the order.** Despatch is by Economy Post. The delivery time is 2-4 working days (worldwide 7-10 working days).

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Import charges can arise when products are imported into countries outside the European Union. These are borne by the client. They vary according to different customs area and according to the weight and value of the consignment. The client is responsible for the proper discharge of the necessary custom duties and charges. Import costs are not shipping cost.

Payment

Clients in Switzerland, Lichtenstein, Germany and Austria can place their order either against invoice, PostCard or credit card. Orders outside of Switzerland, Germany and Austria can only be placed against a credit card. **The payment transaction by credit card is done via SaferPay. This way, no credit card information is made known to Christoph Merian Verlag.**

Completion of contract and fulfilment of contract

The purchase contract is regarded as complete when the client receives email confirmation of the order. Our fulfilment of the contract involves us accepting your order by delivering the products. The Christoph Merian Verlag does not carry out evidently improper or incomplete orders. We are the owners of the delivered products until full payment has been completed. The desired article is subject to availability.

Revoking and exchanging orders

All orders from outside Switzerland, Lichtenstein, Germany and Austria are basically binding. Exchange is excluded. Exceptions are erroneous deliveries and transport damage. In these cases, please contact us immediately (info@merianverlag.ch).

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With your order you agree to us storing your personal data in machine readable form and processing and or using them for the purposes of carrying out the existing contract as well as exclusively for our own specific advertising. The designated purpose also includes delivery and invoicing. Christoph Merian Verlag pledges to protect the private sphere of all persons who use our website. No personal data is sold to third parties.

Applicable law, place of jurisdiction

Swiss law applies exclusively. The place of jurisdiction is Basle.

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Christoph Merian Verlag, 2017-12.